

### More Than Music: Group Demand Hits a High Note in Nashville

🛗 July 8, 2025 / 💄 By Marc Greeley



It's no secret that Nashville has emerged as a top-tier destination for tourism, commerce, and conventions. Tourism exploded as the city's popular music-related attractions gained national attention and social groups flocked to the **Broadway Historic District** to enjoy the array of venues named for a multitude of country music stars. At the same time, corporate relocations and investment flourished as the city's business-friendly environment, relatively low cost of living, and strong quality of life attracted many firms, including major technology companies

like **Oracle** and **Amazon**. During this period, hotel demand (and subsequently hotel supply) expanded rapidly, kickstarted by the opening of the **Music City Center** convention facility in 2013. Through 2019, Nashville hotel occupancy levels soared, and developers were unable to build hotels fast enough to keep up with demand.



However, this trend shifted in 2020 following the pandemic downturn, during which thousands of new hotels opened amid suppressed demand levels. As leisure demand quickly recovered, corporate and group travel remained below the levels realized before the pandemic through 2023, with corporate travel ultimately becoming a smaller portion of the demand base for the foreseeable future. Group demand has since recovered, and visitation growth has stabilized to more normalized levels, as **Visit Music City** forecasts 2.3% growth in visitation over the next several years. With thousands more hotel rooms under construction or in the planning phases—far outpacing the projected visitation growth—it begs the question: who is going to fill those rooms?

# Nashville Visitation Expected to Remain Strong with Normalizing Growth Levels Visitors (Millions)



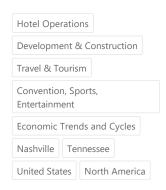
Source: Visit Music City, Tourism Economics

#### **Summary**

Nashville has grown into a major domestic travel destination, supported by a strong tourism industry, robust commercial and industrial growth, and significant meeting and group demand. As tourism growth has normalized and corporate travel is expected to remain below prepandemic levels, meeting and group demand growth will be needed to support the continuously expanding hotel supply.



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Many local hotel managers are voicing a similar story—corporate travel is relatively stable, leisure demand remains strong, and the new hotels in the market have diluted demand during shoulder months, which has motivated sales managers to expand their search for sources to fill the shoulder and low periods. In my conversations with local hotel managers, group demand repeatedly comes up as an area of opportunity at the property level. This is supported by continued national recognition, with the city most recently landing fourth in **Cvent's Top 50 Meeting Destinations in North America** list, while Nashville hotels took the top four spots on the firm's list of the **Top Meeting Hotels in North America**. Nashville's variety and density of restaurants, attractions, and lodging options have been noted as primary draws for meeting planners.

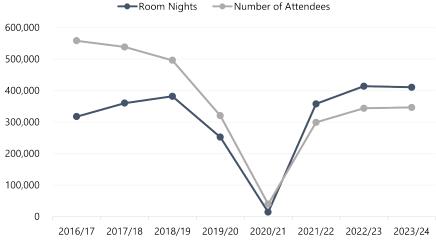
### **Future Music City Center Expansion**

This story rings also true at the Music City Center (MCC), as the board engaged **HVS Convention, Sports, and Entertainment** to conduct an expansion feasibility study. This HVS division also conducted the initial studies prior to the center's construction. The findings, which were presented at the June 5 MCC board meeting, indicated significant support for a notable expansion of the center. The HVS team recommended an additional 300,000 square feet of flexible meeting space for the MCC. The primary constraint outlined in the study is a suitable site for the expansion given the limited land available around the existing center.

The findings support a broader picture about market growth that has been echoed by hoteliers in the downtown core: While interest and demand for meetings in the market are strong, certain limitations have affected the capture of this demand, including the size of the MCC, lack of public transportation, and high hotel rates.

The following chart illustrates historical data for the MCC over the last eight fiscal years. While event attendance at the MCC remains below the historical peak, the number of room nights generated for these events is over 400,000 annually in the two most recent fiscal years. This trend indicates that events booked at the MCC are drawing a higher number of out-of-town attendees, while local meetings and groups are reportedly utilizing more of the growing event space at local hotels. These data also illustrate the constraints outlined in the MCC study, as attendance has stagnated and the gap between room nights and number of attendees is closing.

### Attendance Remains Below Historical Levels, but Room Nights Generated Reaches New Peak



Source: Music City Center Annual Report

Nevertheless, investors continue to view Nashville as a favorable market for major hospitality investments, as evidenced by the roughly 3,000 new hotel rooms expected over the next two years in the greater market. Moreover, large hotels are still being developed, such as the over-700-room Autograph Collection by Marriott that is under construction adjacent to the convention center. The diversity of the local economy, the breadth of local attractions, and the market's central location within the continental United States support Nashville's position as a major meeting and group destination over the long term.

At HVS, we turn data into powerful insights that drive your success. Our work within local markets empowers us to conduct primary interviews with key market participants. This approach ensures we obtain real-time insights

and current data for each market we operate in, giving you a distinct competitive edge. For more information about the Nashville market or for help making informed investment decisions that align with your goals and risk tolerance, please **contact Marc Greeley**, your local HVS Nashville hospitality expert.

### **About Marc Greeley**



Marc is a Senior Director and oversees the HVS Nashville Consulting & Valuation office. He specializes in a variety of hospitality consulting services, including valuations, feasibility studies, and market studies. His expertise extends across much of the southeastern United States, covering primarily Tennessee and Kentucky, as well as Northern Georgia, Alabama, and Mississippi. He graduated in December 2018 from Michigan State University. He holds a Bachelor of Arts in Hospitality Business with a minor in Real Estate Investment. Before joining HVS in February 2019, Marc held

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