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# IN FOCUS: **SINGAPORE**

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# SINGAPORE



## - Key Highlights in 2020

<ul> <li>International Arrivals         <ul> <li>- 85.7%</li> </ul> </li> <li>Passenger Traffic             <ul> <li>- 85.8%</li> </ul> </li> </ul>	The Republic of Singapore is a metropolitan city-state and island country in Southeast Asia with a total land area of an estimated 714.3 square kilometres. It is situated at the southern tip of the Malayan Peninsula, between Malaysia and Indonesia. With an economy supported by its growing population of approximately 5.7 million people, Singapore has witnessed remarkable record of sustained economic growth throughout the years and bolsters its role as a global commerce, finance and transportation hub. Due to the impact of the Covid-19 pandemic, Singapore's
<i>RevPAR</i> - 55.2%	overall economy contracted by 5.4% in 2020. Although the services sector contracted by 6.4% in 2020, the services sector is forecasted to remain the largest contributor to Singapore's Gross Domestic Product (GDP) from 2021 to 2025. The recovery is projected to be led by financial services and logistics activities.
Room Revenue - 71.2%	Tourism remains an important pillar in driving economic growth in Singapore. According to the Department of Statistics Singapore, the accommodation sector contributed 0.4% to Singapore's nominal GDP in 2020. In 2020, tourism arrivals have slumped to 2.7 million from 19.1 million in 2019 due to the travel disruption caused by
Transaction Volume Decreased to 539 Million	Covid-19. Activity in the hotel investment has also been soft in 2020, with only two inbound hotel transactions, contributing to an investment volume of 539 million amidst the global economy uncertainty.

## **Economic Outlook**

In 2020, the global economic growth was impacted by the Covid-19 pandemic which has resulted in countries going on lockdown and stock markets to plunge. Activities around the world had seemingly come to a halt with travelling restricted and work-from-home becoming a new normal. US-China political tension continues to be uncertain, along with the plans for Brexit. With growing uncertainties in the geopolitical landscape and global market pressures, international trade and investment activities have softened and is expected to remain subdue. According to the World Bank, global economic growth is projected to expand at 4% in 2021, albeit a slow recovery from 4.3% contraction in 2020.

FIGURE 1: ECONOMIC OU	TLOOK
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	Actual				Forecast					
	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
Real GDP Growth (% change p.a.)	3.2	4.3	3.4	0.7	-5.4	4.6	3.2	2.6	2.9	3.0
Consumer Price Inflation (av; % change p.a.)	-0.5	0.6	0.4	0.6	-0.2	1.6	1.4	1.5	1.4	1.0
Budget Balance (% of GDP)	-1.1	-0.3	0.4	-0.1	-4.6	-4.1	-2.2	-0.4	-0.6	0.2
Current-account Balance (% of GDP)	17.6	16.3	17.2	17.0	17.6	17.3	17.4	17.5	17.8	17.3
Lending Interest Rate (%)	5.4	5.3	5.3	5.3	5.3	5.3	5.4 -	-	-	
Exchange Rate (av; SGD:USD)	1.38	1.38	1.35	1.36	1.38	1.35	1.34	1.34	1.34	1.35

Source: EIU Country Report, March 2021

#### **Economic Performance & Outlook**

Given the reliance of Singapore's economy on global economic outlook, the weakening of the global economy due to the Covid-19 pandemic has resulted in a 5.8% contraction in real GDP in 2020. Recovery is expected in 2021 with an expansion of 5.1% as economic activities gradually resumes and consumer sentiment improves with the implementation of a city-wide vaccination programme. Nonetheless, external demand is likely to remain weak as access to vaccine remains uneven in other parts of the world.

#### **Currency Exchange Outlook**

In April 2020, the Monetary Authority of Singapore (MAS) has set the rate of appreciation of the nominal effective exchange rate (NEER) policy band at zero percent per annum, starting at the then-prevailing level of NEER. Economist Intelligence Unit (EIU) expects the Singapore dollar to experience a marginal appreciation in 2021 on the back of a weaker greenback, reaching S\$1.36:US\$1 in 2021 compared to S\$1.38:US\$1 the year before.

### Inflation

Due to the pandemic, consumer price inflation has declined marginally by 0.2% in 2020. Moving forward, EIU expects inflation rate to increase to 1.6% in 2021, owing to partial recovery in consumer demand, as well as global energy and non-energy prices. EIU forecast that inflation will rise by an annual average of 1.3% in the next four years from 2022 to 2025. However, inflation for tourism-related services is projected to remain weak as restrictions on international travellers stays.

#### **Interest Rates**

As at December 2020, the 3-month Singapore Interbank Offered Rate (SIBOR) was recorded at 0.41%, a significant decrease from the previous year which recorded at 1.77% as of December 2019. According to EIU, the lending interest rate remained stable at 5.3%. The reduction in SIBOR is attributable to the rate cuts by the US Federal Reserve (Fed). In 2020, the Fed cut interest rates to near zero, and has brought about USD120 billion in government-backed debt to cushion the pandemic's impact on businesses.



## (T) Infrastructure Developments

FIGURE 2: INFRASTRUCTURE DEVELOPMENTS

## 2021

- TEL Phase 2: Addition of 6 new stations from Springleaf to Caldecott.
- New Museum of Ice Cream Singapore in Dempsey area will feature multi-sensory installations themed around the dessert. The attraction is slated to open in the second half of 2021.
- New adrenaline ride, Slingshot, located in Clarke Quay next to current attraction GX-5 Extreme Swing. The Slingshot will be the tallest in Asia and see riders being catapulted almost 70-metres into the air, reaching a speed of 160-kilometres per hour.

## 2022

- TEL Phase 3: Addition of 13 stations to provide direct access to the CBD and Marina Bay, from Mount Pleasant to Gardens by the Bay.
- Sentosa-Brani Master Plan Phase 1: Addition of Sentosa Sensory, a linkway connecting Resorts World Sentosa and the southern beaches.
- Mandai Eco-Tourism Phase 1: Opening of the new Bird Park.
- New SkyHelix Sentosa, an open-air rotating gondola that will ascend 35-metres above ground and offer views of Singapore's southern coast.

## 2023

• TEL Phase 4: Addition of 8 stations connecting Founders' Memorial to Bayshore.

## 2024

- Extension of Downtown Line with two stations Xilin and Sungei Bedok. Enable direct connection to East-West Line and TEL.
- Mandai Eco-Tourism Hub: new Rainforest Park and eco-resort.
- NEL: Addition of New Punggol Coast Station.

## Beyond 2024

- CRL Opening: Including 12 stations from Aviation Park to Bright Hill.
- Greater Southern Waterfront (Next 5-10 years).
- Ongoing revitalization of Orchard Road to enhance its attraction as a lifestyle destination.
- 4-km RTS Link from Woodlands North to Johor Bahru, Malaysia expected to be operational in 2026.
- 4-km CCL6 will close the loop with the addition of 3 stations, connecting Harbourfront to Marina Bay.
- Jurong Lake District Tourism Hub will feature a commercial node, mixed use precinct, complementary leisure and recreational precinct, and International Business Park.
- 24-km JRL to complete in 2028.
- Marina Bay Sands expansion to add 15,000-seat indoor entertainment arena and a fourth tower which will feature about 1,000 all-suite hotel rooms and other facilities.
- Resort World Sentosa to add Minion Park and Super Nintendo World to Universal Studio. It will also add a new
  waterfront lifestyle complex and two new destination hotels with up to 1,100 rooms.
- Sentosa-Brani Master Plan will roll out in phases over two to three years, featuring five distinct zones: Vibrant Cluster, Island Heart, Waterfront, Ridgeline and Beachfront.
- Changi Airport Terminal 5 with a handling capacity of 50 million per annum (delayed beyond 2030 due to COVID-19).



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## Singapore Tourism Landscape

## International Visitor Arrivals

FIGURE 3: INTERNATIONAL VISITOR ARRIVALS (2015-2020)



According to Singapore Tourism Board (STB) figures, international visitor arrivals has increased for four consecutive years to reach a record of 19.1 million in 2019 before decreasing by 85.7% to 2.7 million in 2020 due to the travel restrictions brought about by Covid-19.

In 2020, overnight visitors number decreased by 85.1% from approximately 15 million visitors to 2 million visitors. Exhibiting a similar trend is the number of visitor days, which has decreased by 81.7% from approximately 64.1 million days to 11.8 million days.

With favourable weather all year round and the range of tourism offerings, majority of the international travellers visit Singapore for holiday purposes, making up 58% of the visitors in 2019. This is followed by visiting friends and relatives (15%) and for general business purposes (9%). More than half (51%) of the total travellers are repeat guests to the island state.

#### Purpose of Visit



#### \*2020 data is not available at the time of writing

### **International Source Market**

In 2020, Indonesia overtook China as the top international source market. This may be attributed to the restrictions imposed on Chinese visitors when the Covid-19 strain was first recorded in China in December 2019. All international source markets recorded double digit decline in arrivals, marking 2020 as the lowest performing year in terms of visitor arrivals to Singapore.

The top five international source markets to Singapore in 2020 were: Indonesia (16.6%), China (12.9%), Australia (7.5%), India (6.4%), and Malaysia (5.6%). The five markets made up almost half of the total visitor arrivals to Singapore in 2020.

Due to the travel restrictions imposed globally, Singapore has encouraged domestic tourism within the island state through several initiatives, such as the SingapoRediscovers vouchers, and other marketing campaigns.

FIGURE 5: TOP FIVE INTERNATIONAL SOURCE MARKETS (2020)

Indonesia = China = Australia = India = Malaysia = Other International Market



Average Length of Stay (ALOS) increased by 1.3 nights, reaching 4.7 nights in 2020 due to the 14-day quarantine requirement as a result of Covid-19. As of YTD Q3 2020, tourism receipts stands at SGD4.4 billion, a 78.4% decrease from last year.

FIGURE 6: AVERAGE LENGTH OF STAY AND TOURISM RECEIPTS (2019-2020)

Year	Average Length of Stay	Tourism Receipts
2019	3.4 Nights	SGD 27.6 Billion
2020	4.7 Nights	No data available at time of writing

Source: STB

Source: STB



## **Singapore Hotel and Branded Serviced Apartment Market**

2020 is a quiet year for Singapore's hotel supply growth, the room supply only grew at 0.5%. HVS noted the opening of Dusit Thani Laguna Golf Resort, which added 198 rooms to the market. Properties such as lyf Farrer Park Singapore and The Clan Singapore which were supposed to open in the year were delayed due to the pandemic.

Moving forward, HVS tracks the opening of three branded properties in 2021, which will inject 638 rooms into the market. Between 2022 and 2025, an additional 2,334 branded rooms are expected to be added to Singapore's accommodation supply. The hotels slated to open are mainly positioned in the luxury and upscale segments.

In a bid to provide ample opportunities for developers to initiate additional supply of hotel rooms, the government periodically updates the list of hotel sites available for sale under the Government Land Sales (GLS). Only one site is available for hotel development under the 1H2021 GLS programme. The 1.02ha River Valley Road could yield up to 530 rooms and is estimated to provide 2,000 square metres of commercial space.

#### Hotels Opening in 2021:

**Hotel Openings** 

- Citadines Raffles Place Singapore, 299 keys
- MGallery by Sofitel Bideford Hills Singapore, 166 keys
- Citadines Connect City Centre, 173 keys

#### Hotels Opening in 2022:

- Pullman Singapore City Hall, 350 keys
- Raffles Sentosa Resort & Spa, 62 keys
- Citadines Connect Rochester Singapore, 135
   keys

#### Hotels Opening beyond 2022:

- Edition The Singapore, 190 keys
- Banyan Tree Mandai Park, 400 keys
- Marina Bay Sands Resort, 1,000 keys

#### **Notable Changes in the Hotel Landscape**

- Rebranding of 575-key Marina Mandarin to PARKROYAL COLLECTION on Marina Bay in late 2020
- Former Le Meridien to reopen as 191-key Oasia Resort Sentosa in Q2 2021
- Redevelopment of Pan Pacific Orchard, offering 347 rooms upon completion in 2021
- Rebranding of 1,077-key Mandarin Orchard to Hilton Singapore Orchard by 2022

FIGURE 7: SINGAPORE	HOTEL BOOMS		(2021 to >2024)
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Hotel Rooms Pipeline	Total	2021	2022	2023	2024	>2024
Total	9,287	1,657	2,953	2,759	-	1,918
Under Construction	4,473	1,657	2,229	587	-	-
Planned <sup>#</sup>	4,814	-	724	2,172	-	1,918

Source: URA Q4 2020 Commercial Pipeline Report

<sup>#</sup> Planned refers to projects that are not yet under construction but have planning approvals, written and provisional

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## **Singapore Hotel and Branded Serviced Apartment Market**



FIGURE 8: SINGAPORE OVERALL HOTEL PERFORMANCE (2016-2020)

Note

On 29 January 2018, STB's hotel performance statistics from 1 January 2007 onwards have been updated based on the revised methodology. Therefore, the above chart should not be compared with previously published data.

### Singapore Hotel Market Performance

Singapore's hotel market performance has recorded a decline in 2020. This is attributable to the lockdowns and travel disruptions caused by Covid-19. Marketwide occupancy declined by 30.1 percentage points (p.p.) and Average Room Rate (ARR) decreased by 30.2%. Overall, RevPAR fell by 55.2%, the largest decline in the past four years.

Moving forward, with many countries still implementing travel restrictions, the tourism sector in Singapore is likely to be negatively impacted in the short-term due to its reliance on international visitors. Until a fully effective vaccine is proven, the uncertainty of resurgence in infections and reimposition of lockdowns will remain.

FIGURE 9: SINGAPORE HOTEL SEGMENT PERFORMANCE (2020)

Y-O-Y Growth	Occupancy (p.p.)	ARR (%)	RevPAR (%)
Luxury	-40.8	-22.9	-58.4
Upscale	-36.7	-25.3	-57.2
Mid-Tier	-28.9	-31.4	-53.6
Economy	-20.8	-26.8	-44.9
C			

Source: STB

Though Singapore is not spared from the negative impacts of Covid-19, the industry managed to sustain itself by hosting essential travellers from regional green lanes, foreigners with air travel pass, quarantine guests and local staycation business.

## Hotel Transactions & Investment

#### Hotel Investment Market Slowed in 2020

The Singapore hotel investment market has mostly been dominated by local investors. While no transactions were recorded in 2016, transaction volume picked up from 2017 to 2019. In 2019, the number of hotels transacted increased to twelve, with transaction volume spiking up to SGD2.57 billion, the highest over the past years.

However, in 2020, as the global economy has slowed, consumer sentiments have weakened, and the accommodation market was hit hard by travel disruption, the hotel investment market has been subdued with only two transactions in 2020.

Hotel transactions in 2020:

- 403-key Novotel Clarke Quay at SGD375 million (SGD933,000/key)
- 197-key Somerset Liang Court at SGD163 million (SGD829,000/key)

Moving forward in 2021, the hotel investment market will possibly see more investment volume due to the recovery of investors' sentiments and the growing interest in hotel investment post-Covid.



#### FIGURE 10: SINGAPORE HOTEL TRANSACTIONS (2016-2020)

FIGURE 11: SINGAPORE INBOUND HOTEL TRANSACTIONS (2020)



Sources: HVS Research & RCA

## Outbound Hotel Investment Volume Shrunk

In 2020, outbound investment by Singapore investors have shrunk in volume, decreasing from USD2.36 billion in 2019 to USD1.64 billion in 2020, representing a 30.5% decline.

Approximately 75.1% of the total outbound hotel investments were made in Asia Pacific, while 14.8% of investments were made in the Europe, Middle East and Africa (EMEA). The remaining 10.1% were made in the Americas.

FIGURE 12: OUTBOUND HOTEL TRANSACTION MARKETS (2020)



Source: RCA

Sources: HVS Research & Real Capital Analytics (RCA)

# Covid-19 Timeline

Government Restriction/Stimulus	Implementation Date
Singapore advises citizens to avoid non-essential travel to Wuhan.	23 January 2020
Singapore bans visitors from Hubei.	29 January 2020
Singapore bans all Chinese visitors.	2 February 2020
Singapore raises DORSCON level to Orange.	7 February 2020
In the SGD6.4 billion Unity Budget, Deputy Prime Minister Heng Swee Keat has announced 30% property tax rebate to accommodation and function-room components of licensed hotels and serviced apartments, as well as venues for meetings, incentives, conventions and exhibitions. International cruise and regional ferry terminals will receive a 15% property tax rebate, and integrated resorts will get a 10% rebate in 2020.	18 February 2020
Singapore bans visitors with travel history to Daegu and Cheongdo, South Korea.	27 February 2020
Singapore advises citizens to avoid non-essential travel to Iran, Northern Italy, Japan and South Korea.	3 March 2020
Singapore requires visitors with recent travel history to South Korea, Northern Italy and	
Iran to self-isolate for 14 days. Singapage hap visitors with travel history to South Kanaa, Northern Italy and Iran	4 March 2020
Singapore ban visitors with travel history to South Korea, Northern Italy and Iran. Singapore advises citizens to defer non-essential travel to Italy, France, Spain and Germany.	5 March 2020 13 March 2020
Singapore advises citizens to defer non-essential travel to Italy, France, Spain and Germany.	13 March 2020 15 March 2020
Singapore bans visitors with travel history to Italy, France, Spain and Germany.	16 March 2020
Singapore Ministry of Health advises Singaporeans to defer all travel and requires all	10 March 2020
visitors to self-isolate for 14 days.	19 March 2020
Singapore ban all short-term visitors.	24 March 2020
Singapore ban an short-term visitors. Singapore announced SGD48.4 billion Resilience Budget which includes Jobs Support Scheme (JSS) for tourism industry can expect to receive 75% co-funding wage support, and SGD90 million that has been allocated for tourism recovery	
All bars, cinemas and entertainment outlets are closed.	26 March 2020
Singapore announces circuit breaker.	3 April 2020
SGD5.1 billion Solidarity Budget which includes extension of JSS for tourism industry which can expect to receive 75% co-funding wage support.	6 April 2020
Circuit breaker measures kick in. Most workplaces are closed, and dining-in at eateries is not allowed.	7 April 2020
Singapore extends circuit breaker till 1 June, the measures are also tightened, with barber and certain retail stores ordered to close.	21 April 2020
The STB has set aside SGD22 million to help tourism businesses market their services and build demand for when global travel resumes.	24 April 2020
Changi Airport Terminal 2 suspends operations for 18 months.	1 May 2020
SGD33 billion Fortitude Budget which includes an extension of JSS for an additional month.	26 May 2020
The circuit breaker lifts. Singapore enters Phase One of reopening.	1 June 2020 2 June 2020
Singapore enters Phase One of reopening. Singapore established fast lane with six provinces in China for essential travel, namely, Chongqing, Guangdong, Jiangsu, Shanghai, Tianjin and Zhejiang.	2 June 2020 8 June 2020
Travellers from Australia, Brunei Darussalam, Hong Kong, Japan, Macao, Mainland China, New Zealand, Republic of Korea, Taiwan and Vietnam entering Singapore need not serve	
SHN at dedicated SHN facilities.	18 June 2020

# Covid-19 Timeline

Government Restriction/Stimulus	Implementation Date
Singapore enters Phase Two of economy reopening with easing measures for travellers	
from selected countries, and dining-in is permitted.	19 June 2020
Hotels allowed to apply for staycation permit.	3 July 2020
Singapore and Malaysia to open green lane for long-term pass holder and essential	
business and official visitors.	10 August 2020
JSS to extend by seven months, tourism industry can expect 50% co-funding wage support.	17 August 2020
Singapore allows entry of Brunei and New Zealand travellers without having to self-isolate.	1 September 2020
A fast lane for residents of Singapore and South Korea will open for essential business or	
official trips.	4 September 2020
A new business travel pass is being piloted for senior executives in Singapore with regional or international responsibilities who need to travel overseas regularly for official and	23 September
business purposes.	2020
Singapore and Japan agreed to launch residence track for business travellers who are work	25 September
pass holders.	2020
Application for Singapore and Japan residence track for business travellers with work pass	30 September
holders begins.	2020
Singapore Tourism Board starts accepting applications for organizers to pilot meetings,	
incentives, conventions and exhibitions of up to 250 attendees.	1 October 2020
Up to 100 people, including the wedding couple, are allowed at wedding receptions, up	
from the previous cap of 50.	3 October 2020
Singapore unilaterally lifts border restrictions to visitors from Australia excluding Victoria	0 October 2020
state, and Vietnam. Singapore and Indonesia agreed on reciprocal green lane for essential travel.	8 October 2020 12 October 2020
Application for Singapore and Indonesia reciprocal green lane for essential travel begins.	26 October 2020
Singapore and Hong Kong agreed to start travel bubble arrangement in the month of	20 OCIODEI 2020
November.	11 November 2020
Originally scheduled air travel bubble on this day between Hong Kong and Singapore	
suspended.	21 November 2020
Eligible Singapore citizens can collect their SGD100 SingapoRediscovers vouchers and use	
it for tourism activities. Vouchers are valid till 30 June 2021.	1 December 2020
Singapore transitioned to Phase Three of the nation's reopening plans which allows for	
bigger social gatherings and live performances.	28 December 2020
Vaccination exercise for healthcare workers commence.	30 December 2020
Vaccination exercise for essential workers commence.	11 January 2021
JSS extended by up to six months, tourism sector expects to receive 30% wage co-payment	
support.	16 January 2021
Singapore opens Connect@Changi facility, allowing business visitors to meet without	10 Eabra 2021
serving quarantine.	18 February 2021
Vaccination exercise for senior citizens commence. Connect@Changi facility receives first batch of business travellers.	22 February 2021 9 March 2021
Singapore announced that the 100-person cap for weddings, marriage solemnisations will	7 Mai (11 2021
be raised to 250, and for live performances, some business-to-business and sports events	
will be allowed to hold up to 750 participants.	24 March 2021



## (iii) Outlook

In 2020, Singapore witnessed its greatest decrease in international arrivals and worst hotel performance in recent years due to the travel restrictions brought upon by the Covid-19 pandemic. Singapore has recorded a decline of 30.1 p.p. in occupancy and a decrease of 30.2% in ARR, contributing to an overall dip of 55.2% in RevPAR. With many countries still implementing travel restrictions intended to control the spread of the coronavirus, the tourism sector in Singapore is likely to be negatively impacted in the short-term due to the lack of international visitor arrival. Until a fully effective vaccine is proven, the uncertainty of resurgence in infections and reimposition of lockdowns will remain.

As a prominent business events destination in Asia Pacific, Singapore has maintained a robust pipeline of events from world congresses to regional conferences in the past years. Despite the Covid-19 pandemic, Singapore has been selected to hold several high-key events in 2021. This includes the ATP World Tour 250 tournaments in February, the IISS Shangri-La Dialogue, and the World Economic Forum in August. This has demonstrated event organisers' confidence and trust in the way that Singapore has handled the Covid-19 spread, moreover, Singapore is also one of the fastest country in the Asia Pacific region in terms of vaccinated people per dose.

In terms of supply pipeline, HVS notes that there will be ten branded hotels and serviced apartments in the pipeline by 2022, which will add 2,276 rooms into the market. Hotel market in Singapore is expected to benefit from the robust supply and demand fundamentals with the limited injection of supply into the market over the next few years when travel market recovers. In 2020, transaction volume in Singapore dipped to SGD539 million, the lowest over the past four years. This illustrates investors' reservation in hotel investment due to the ongoing uncertainty circling the global market and Covid-19 pandemic.

In a bid to bolster Singapore's tourism market, the Singapore government has established several travel green lanes. In addition, the STB has launched several initiatives such as the SingapoRediscovers vouchers to incite domestic tourism spending, and sealed marketing partnerships with companies such as Mastercard and Studio Dragon Corporation to promote Singapore.

Singapore will also see the development of new destinations such as the Greater Southern Waterfront and Jurong Lake District, and the rejuvenation of existing destinations such as Orchard Road and Mandai precinct.

Moving forward, Singapore's hotel market outlook is expected to be rocky in the short-term and will be dependent on the global recovery progress from Covid-19. Apart from measures to alleviate the immediate impacts, which include property tax waiver and license fee, the Singapore government will also continue to implement efforts to tide through the impacted periods such as the Connect@Changi facility being used to draw business travellers, and the topping up of SGD68.5 million into the Tourism Development Fund to support tourism enterprises amidst the pandemic. STB and relevant government agencies are also committed to fulfilling midto long-term tourism and national development plans to ensure that Singapore is set on the road of strong recovery when the situation improves.



## **About HVS**

**HVS**, the world's leading consulting and services organization focused on the hotel, mixed-use, shared ownership, gaming, and leisure industries, celebrated its 41st anniversary this year. Established in 1980, the company have performed more than 60,000 assignments for hotel and real estate owners, operators, and developers worldwide. HVS principals are regarded as the leading experts in their respective regions of the globe. Through a network of more than 50 offices and more than 300 professionals, HVS provides an unparalleled range of complementary services for the hospitality industry.

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