

Hotel Assets: The Dark Horse in Real Estate Investing

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Introduction

Once considered the 'underdog' in the world of real estate investing, the hotel sector has experienced a remarkable resurgence over the past decade, with a particularly significant upturn since 2021, driven by the surge of pent-up demand resulting from the pandemic.

Hotels were often perceived as risky investments due to their seasonality and reliance on short-term leases (i.e., daily rentals). In comparison, the multifamily and office sectors have often been considered safer real estate investments due to the stability of rental income, their resilience during economic downturns, predictable expenses, and long-term appreciation. However, in the wake of the pandemic, the world witnessed the emergence of several 'new normal' trends, most notably the surge in remote work options. This paradigm shift had a notably adverse impact on the office sector, and many experts doubt whether the sector will ever return to its pre-pandemic position.

For the multi-family sector in Toronto, the continuous influx of new residents and students, coupled with a shift towards remote and hybrid work arrangements, has driven the need for rental properties. Despite these strengths, multi-family assets in Toronto also face notable challenges, including rent controls, rising operational costs, an increasing supply of new developments, lengthy application processes, and the pressures to maintain and upgrade older properties to meet tenants' expectations.

To fully appreciate the appeal of lodging investments, it is essential to evaluate the revenue-generating performance of this asset class, understand its unique characteristics, and identify market opportunities. Hotels offer a distinctive combination of income potential and value-add to the surrounding development, making them a highly attractive investment option.

Asset performance comparison

The table below compares the historical and projected performance data of these three asset classes (Office, Multi-Family, and Hotel) in downtown Toronto. The performance metrics have been adjusted to reflect annual revenue per square foot, ensuring a consistent basis for comparison. Historical metrics for all three asset classes and projections for the office and multi-family sectors are based on **CoStar** data. Projections for the hotel sector are based on HVS data.

Revenue Performance Comparison – Downtown Toronto Office, Multi-Family, vs Hotel

Year	Office Asking		Office Annual		Multi-Family	Multi-Family		Multi-Family	Hotel		Hotel Rooms	
	Occupancy	Rent per sq. ft.	Revenue per sq. ft.	% Change		Annual Rent per sq. ft.	Annual Revenue		% Change	Occupancy	Hotel ADR (Daily)	Annual Revenue per sq. ft.*
2014	97.5 %	\$38.10	\$37.16	— %	97.5 %	\$24.24	\$23.64	— %	74.3	\$176.64	\$136.87	— %
2015	98.5	39.24	38.64	4.0	98.5	24.96	24.58	4.0	73.0	193.52	147.32	7.6
2016	99.1	40.17	39.83	3.1	99.1	25.92	25.70	4.5	76.2	214.86	170.74	15.9
2017	99.3	43.21	42.92	7.8	99.3	27.60	27.42	6.7	76.9	233.62	187.35	9.7
2018	99.1	46.95	46.54	8.4	99.1	29.52	29.26	6.7	78.0	248.28	201.96	7.8
2019	98.5	48.31	47.57	2.2	98.5	30.84	30.36	3.8	75.0	249.97	195.51	(3.2)
2020	98.0	49.26	48.30	1.5	98.0	31.32	30.71	1.1	20.3	195.19	41.32	(78.9)
2021	97.8	47.84	46.79	(3.1)	97.8	32.28	31.57	2.8	27.2	189.61	53.79	30.2
2022	98.9	47.67	47.15	0.8	98.9	35.28	34.90	10.5	60.6	294.96	186.39	246.5
2023	97.9	49.35	48.33	2.5	97.9	37.80	37.02	6.1	70.4	329.20	241.69	29.7
2024 Estimate	97.2	49.34	47.97	(0.7)	97.2	39.84	38.73	4.6	73.1	335.78	255.97	5.9
2025 Forecast	97.8	47.38	46.33	(3.4)	97.8	41.16	40.25	3.9	73.9	339.14	261.36	2.1
2026 Forecast	97.8	47.62	46.57	0.5	97.8	42.60	41.66	3.5	75.3	356.09	279.63	7.0
2027 Forecast	97.2	48.53	47.18	1.3	97.2	43.80	42.58	2.2	74.1	363.22	280.68	0.4
Average Annual Compounded Change:												
2014-2024 Estimate				2.6 %			5.1 %				6.5 %	
2024-2027 Forecast				(0.6)			3.2				3.1	

Summary

The real estate market is constantly evolving, influenced by economic factors and societal trends. Over the years, different real estate sectors have taken turns in the spotlight, with office and multi-family properties often seen as safe and stable investments. However, recent data suggests a changing landscape, with hotel assets emerging as a more attractive investment option. In this article, we will explore how real estate investment in the lodging sector is becoming more appealing.

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* Assuming industry average of 350 sq. ft. per guestroom per comparison purposes (excluding public space and back-of-house)

Source: CoStar for historical data as well as projections for office & multi-family

While it is commonly recognized that the performance of the hotel sector is cyclical, its growth potential becomes particularly attractive when the asset's holding period is extended (typically 7 – 10 years). Over the past decade, hotel revenues in downtown Toronto have experienced an average annual compounded growth rate of 6.5%, outpacing the performance of other asset classes. Furthermore, the hotel sector is projected to continue growing at a rate above inflation in the coming years, driven by population growth, increasing travel demand, and urban revitalization efforts.

In comparison, the multi-family sector is expected to remain robust, benefiting from consistent demand for rental housing and stable returns, particularly attributed to the population growth. However, the outlook for the office sector is less optimistic, given the more or less permanent shifts in workplace dynamics stemming from the rise of remote work. These changes have led to a sustained decrease in demand for traditional office spaces, compelling landlords and investors to reconsider their strategies and adapt to new market realities.

Benefits of hotel investments

1) Hotels can serve as a solution for mixed-use developments: Over the past few years, there has also been a surge of interest from commercial and residential real estate developers looking to pivot to the hotel sector. HVS is currently tracking more than 20 hotel projects in various stages of development, totaling over 4,000 rooms in downtown Toronto. Almost all these projects are part of a mixed-use development. In fact, over the past decade, only three standalone hotels, **Delta Hotels Toronto**, **Hotel X** and **Ace Hotel Toronto**, have been built in Downtown Toronto, with the rest being part of mixed-use projects. This trend mirrors broader movements in key urban centres like New York and San Francisco. The sluggish outlook for the other sectors is making developers more cautious about adding more supply to a market that might have been saturated, particularly for the office sector.

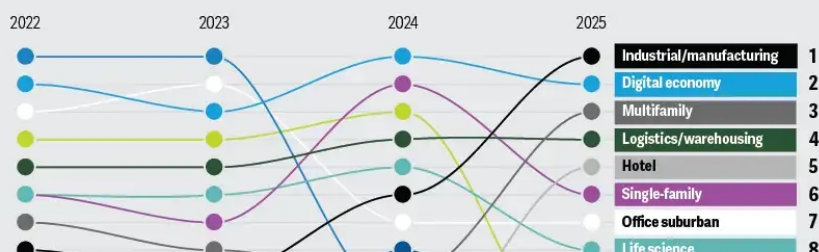
Leveraging their construction expertise, local market insights, and existing land ownership with established buildings in the downtown core, developers are naturally inclined to explore hospitality projects. This strategic shift enhances community development, creating vibrant, multi-use neighbourhoods while tapping into growing demand for flexible hotel spaces.

2) Diversification is a key investment principle. By including hotel assets in their portfolios, investors can spread risk more effectively across multiple real estate sectors. According to **Deloitte's 2025 Commercial Real Estate Outlook**, hotel assets have risen significantly in investor interest, now ranking fifth among the asset classes expected to present the greatest opportunity for real estate investors over the next 12 to 18 months (after industrial, digital economy, multi-family, and logistics sectors). This is a marked improvement from twelfth place last year and places hotels ahead of many sectors, including malls, office, life science, senior housing, and student housing. Hotels offer unique advantages, making them an attractive option for investors looking to navigate market uncertainties.

High-Growth Property Sectors

Interest in industrial and manufacturing facilities surge; digital economy properties remain a global stalwart

Which asset classes do you believe will present the greatest opportunity for real estate owners and investors over the next 12 to 18 months?





Sources: Deloitte 2025 commercial real estate outlook survey

Office conversion opportunities

The Greater Toronto Area (GTA) is currently grappling with underutilized office space, a challenge that is expected to persist for the next two decades. This insight comes from Altus Group Economic Consulting in their report titled "**Office Needs and Policy Direction in the GTA**," commissioned by the NAIOP Greater Toronto Chapter. The oversupply is largely driven by the rise of hybrid work models and remote work, which have fundamentally changed office space requirements. As businesses adapt to these new work patterns, the demand for traditional office environments has significantly diminished, leaving a large portion of the existing office stock underutilized.

According to projections, a considerable amount of office space in Toronto will remain vacant for the foreseeable future. The report suggests that millions of square feet could sit idle until at least 2041, as companies continue to reassess their spatial needs in a post-pandemic world. This long-term oversupply will likely put downward pressure on rental rates and may even lead to the repurposing of some office buildings for alternative uses, such as residential or mixed-use developments, in order to mitigate the economic impact of this underutilization. City councillors are pushing for and proposing to convert older and under-used office buildings into apartments or condos to fight the city's housing crisis. However, converting office buildings into residential or mixed-use developments also faces challenges, as purpose-built offices have different floorplans and layout needs than residential buildings, making these conversion projects costly and complex. Nevertheless, there have been successful conversions to hotel uses throughout North America. Most conversion projects have been undertaken in major U.S. cities, such as New York, Chicago, and Boston. In Canada, Calgary has been a leader in providing incentive programs for the adaptive reuse of vacant office space. These initiatives have led to the opening of the **Westley Calgary Downtown, Tapestry Collection by Hilton Hotel**, and the development of an Element Hotel by Westin. The City of Toronto is currently undertaking a study to assess the benefits and risks of office conversions. A few office conversion projects are already underway, including **88 Queen Street East**, which is being converted into a hotel, and a mixed-use development at **Victoria and King Street East**, originally planned as office space, now with a proposed hotel component. We expect more projects to be announced given the abundant vacant office space.

Closing thoughts

In a rapidly changing real estate investing landscape, the hotel sector has emerged as a surprising and promising investment option. The sector's resilience during the COVID-19 pandemic, adaptability to market trends and inflation, and innovation in the industry have contributed to its outperformance compared to other asset classes, especially that of office. However, it is essential to conduct thorough research and consider individual investment goals and risk tolerance when deciding to invest in the hotel sector. As the real estate industry continues to evolve, hotel is a dynamic and intriguing sector worth exploring for both seasoned and new real estate investors.

About **Jingjianxiong 'Charlie' Shi**



Jingjianxiong (Charlie) Shi AACI, is the Managing Director of the Toronto practice of HVS. Upon completion of a Master of Business Administration degree from Toronto Metropolitan University and a Master of Science degree in Hospitality Management from University of Houston, Charlie joined HVS Toronto and has worked on hundreds of consulting and valuation assignments across Central and Eastern Canada related to existing and proposed hotels and resorts. Charlie attained his AACI appraisal designation in Canada and also publishes annual outlook reports for various markets and lectures at Toronto Metropolitan University. Prior to joining HVS, he worked in various operational roles in the hospitality industry. He speaks both English and Chinese (Mandarin).

About **Monique Rosszell**



Monique Rosszell AACI, MRICS, is Senior Managing Partner of HVS Canada and leads the Toronto and Montreal HVS teams. Upon attaining a bachelor's degree in economics from Queen's University, she subsequently enrolled in the Master's program in Hotel and Restaurant Management at the Ecole Hôtelière de Lausanne, Switzerland and then attained both her AACI and her MRICS appraisal designations in Canada. Monique has been working in the hotel industry for over 30 years and has completed hundreds of valuations and feasibility studies, including transaction and portfolio valuations throughout Canada and the USA. She is fluent in French and therefore has a strong presence in the Province of Quebec and New Brunswick. She also offers litigation and expert witness support in partnership disputes, hotel expropriation, insurance claims, and general hotel industry norms. She speaks at numerous conferences and is the trusted go-to hotel industry investment advisor within the lodging industry in Central and Eastern Canada. Contact information for Monique Rosszell: Phone (416) 686-2260 ext 23 Email: