



We are pleased to announce that HVS and WTS International have agreed to collaborate on the development and launch of HVS Spa and Leisure Services. HVS Spa and Leisure Services will provide feasibility studies, design consulting, pre-opening services and management for spas, fitness centers and leisure facilities at hotels, resorts, residential projects and real estate developments worldwide. Our goal will be to offer exceptional customer and guest service to our spa patrons while maximizing revenue and net operating profit for our clients.



HVS

SPA AND LEISURE SERVICES

HVS Spa and Leisure Services provides feasibility studies, design consulting, pre-opening services and management for your spa, fitness center or leisure facility. Please contact us to see how we can help you.

FEASIBILITY STUDIES assist developers and owners in making the best decisions regarding the development of a new spa and fitness center or in the renovation to an existing space. A feasibility study includes a market and demographic evaluation, competitive analysis, space plan recommendations and five year financial projections.

DESIGN AND SITE COMPLIANCE works with architecture and interior design firms providing planning and design consultation for spas and fitness centers, space program development, equipment specifications, locker room design, reception and retail layout, data processing, and input in all aspects of facility design.

PRE-OPENING SERVICES are crucial to the successful launch of any spa or leisure facility. WTS provides selection and training of qualified personnel, customization of the treatment menu, product selection and merchandising plan, operating budget, service protocols, Standard Operating Procedures, marketing plan, and preparation in all other areas for Grand Opening.

MANAGEMENT SERVICES with a focus on creating memorable guest experiences and a positive bottom line is our goal. This includes staff training and supervision, retail product sales and merchandising, fitness and wellness program development, financial management, creative marketing and promotion to maximize revenue, and management of all aspects of facility operations.

ADDITIONAL SERVICES

Accounting Services WTS accounting includes the management of accounts payable, accounts receivable, and the production of complete financial reports.

IT Services Options include comprehensive point of sale, appointment booking, membership tracking, inventory control, gift certificate tracking, payroll functionality, and management reporting. Staff training and support are provided by the WTS data management team.

Creative Services WTS provides an array of marketing, programming and promotional tools designed to boost revenue and create brand awareness along with "customized" creative services including graphic design and print management for spa menus, logo development, letterhead/envelopes, gift certificates, etc.

For more information, please contact Gary Henkin at ghenkin@hvs.com or 301.625.2000.

